

## ROOFING WARRANTIES

### TEXTURED FINISH

#### STANDARD ENVIRONMENT



More than 750m from breaking surf

#### CORROSIVE ENVIRONMENT



50m to 750m from breaking surf

### SATIN FINISH

#### STANDARD ENVIRONMENT



More than 750m from breaking surf

#### CORROSIVE ENVIRONMENT



50m to 750m from breaking surf

Our obligations under these warranties are subject to the Warranty Conditions & Exclusions overleaf and apply only if the roof/cladding have been fitted in accordance with the relevant Decra Installation Manual. You must follow the recommendations in Decra's Maintenance Guidelines for this warranty to remain valid. The Maintenance Guidelines are available from [www.decaroofasia.com](http://www.decaroofasia.com)

## WALL CLADDING

### STANDARD ENVIRONMENT

PERFORATION  
WARRANTY

**20  
YEARS**

SURFACE COATING  
WARRANTY

**15  
YEARS**

### CORROSIVE ENVIRONMENT

PERFORATION  
WARRANTY

**15  
YEARS**

SURFACE COATING  
WARRANTY

**10  
YEARS**

More than 750m from breaking surf

50m to 750m from breaking surf

Our obligations under these warranties are subject to the Warranty Conditions & Exclusions overleaf and apply only if the roof/cladding have been fitted in accordance with the relevant Decra Installation Manual. You must follow the recommendations in Decra's Maintenance Guidelines for this warranty to remain valid. The Maintenance Guidelines are available from [www.decaroofasia.com](http://www.decaroofasia.com)

## Warranty Conditions & Exclusions

1. The warranties apply only if the Purchaser has made full payment for the supply and fitting of the roof.
2. As colour variations may exist in tiles manufactured at different times, we reserve the right to repair or replace a tile in the closest available colour in our range at the time of repair or replacement.
3. The performance of individual tiles may be affected by the following. The warranties do not apply (and we are not liable) if:
  - a. the roof/cladding tiles are not maintained strictly in accordance with the Decra Roof Maintenance Guidelines issued by us from time to time;
  - b. the tiles are not stored, handled and installed strictly in accordance with the relevant Decra Roofs Installation Manual/s issued by us from time to time;
  - c. any alteration or refurbishment work which is incorrectly done and not compatible with the roof;
  - d. the product manufacturers' recommendations relating to the use of roof cleaning products are not strictly followed;
  - e. the performance of the roof tiles has been affected by:
    - i. faulty roofing design or faulty installation such as, but not limited to, incorrect specification of the product, the inappropriate use of dissimilar metals or substitution with materials not supplied by us;
    - ii. faulty design or workmanship in the creation of penetrations in the roof (e.g. aerials, solar panel, skylights, vents, pipework);
    - iii. damage caused by anyone walking, or other unusual traffic, on the roof;
    - iv. hailstones; moisture retaining substances; droppings from wildlife; pollutants; corrosive agents; fumes; dust; pollen; or organic growth;
    - v. defects in the structure on which the roof tiles have been fitted;
    - vi. any unusual natural phenomena or act of God including, without limitation, earthquakes, fires, floods, lightning, heavy hail, the build up of snow or other natural substances or winds stronger than those which the roof tiles ought reasonably to have been designed and built to withstand, given the building's location, site conditions, designs and any other relevant factors;
    - vii. the use of grinders, skillsaws, abrasive disks or hacksaws to cut the roof tiles during the installation.
  - f. the roof tiles are not installed in accordance with the requirements of respective local building code.
4. The warranties do not cover (and we are not liable for):
  - a. installation of the roof tiles (this is the installer's responsibility);
  - b. corrosion resulted from the use of inappropriate or incompatible roof accessories with the roof tiles;
  - c. rust (red or white) on, or run off from rust on, roof fasteners or nails;
  - d. 'halos' of rust (red or white) on the surface of roof tiles surrounding fasteners;
  - e. normal wear and tear; natural weathering, variable darkening, gradual fading or chalking of roof tiles;
  - f. variations in the colour or texture of Textured Coated products arising from natural variations or the presence of other minerals in the crushed rock used in the chip with which the tiles are made;
  - g. damage caused by handling, transportation and installation of roof tiles.
  - h. fasteners, sealants, and other third party products, or any issues arising from their application.
5. To the fullest extent permitted by law, we will not be liable for any consequential, indirect or special damage or loss of any kind whatsoever, including (without limitation) damage to other property or building elements, loss of profits or anticipated savings, or any such losses arising due to any delay by us in complying with our obligations under the warranties.
6. Each of the limitations in paragraphs 3, 4 and 5 (and any part of each of those limitations) is a separate limitation applying even though one or more of the other limitations may be held not to apply in the circumstances.
7. All warranties, liabilities and obligations, other than those specified in this warranty, are excluded to the fullest extent permitted by law.
8. Any replacement or remedial work carried out under a warranty does not extend the term of any warranty.
9. Warranty conditions are subject to pro-rata per Schedules A, B, C, and D overleaf. Wall cladding is not warranted on a pro-rata basis.

## Other things you should know

10. To claim under the warranties and as a condition of our liability under the warranties:
  - a. the Purchaser must deliver written notice of the claim via email or letter to the Decra Authorised Distributor or Installer of their country and must include proof of purchase, installation details, timeline, and photographs of the affected area. Incomplete claims will not be processed.
  - b. claims made directly to the manufacturer without prior review by the Decra Authorised Distributor or Installer may not be processed.
  - c. any claim must be made within thirty (30) days of the date the Purchaser became aware (or ought to have been aware) of the matter giving rise to the claim.
11. Any expense incurred in claiming under the warranties is to be borne solely by the Purchaser.
12. This warranty does not apply to roof tiles installed in or near geothermal areas (e.g. over a fumarole), industrial areas (e.g. heavy corrosive industrial emissions) and corrosive internal environments (e.g. intensive animal farming, fertiliser manufacturing or storage, applications which create corrosive fumes and pollutants).
13. Subject to paragraph 1, this warranty extends to subsequent owners of the property.
14. The benefits given by the warranties are in addition to other rights and remedies available to the Purchaser under any law which relates to the roof tiles, except to the extent excluded by this warranty.
15. Any failure, delay or indulgence by us will not operate as a waiver. A waiver by us of any condition of these warranties is not a waiver of any other condition. No waiver is effective unless it is in writing.

The warranties are given by RoofTG Pacific Ltd trading as Decra Roofing Systems (referred to here as 'we' or 'us').

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## Warranty Conditions & Exclusions

SCHEDULE A – TEXTURED FINISH, STANDARD ENVIRONMENT					
PERFORATION WARRANTY			SURFACE COATING WARRANTY		
Year	Company Contribution %	Purchaser/Owner Contribution %	Year	Company Contribution %	Purchaser/Owner Contribution %
1 - 25	100	Nil	1 - 10	100	Nil
26	50	50	11	50	50
27	48	52	12	45	55
28	46	54	13	40	60
29	44	56	14	35	65
30	42	58	15	30	70
31	40	60	16	25	75
32	38	62	17	20	80
33	36	64	18	15	85
34	34	66	19	10	90
35	32	68	20	5	95
36	30	70	21+	Nil	100
37	28	72			
38	26	74			
39	24	76			
40	22	78			
41	20	80			
42	18	82			
43	16	84			
44	14	86			
45	12	88			
46	10	90			
47	8	92			
48	6	94			
49	4	96			
50	2	98			
51+	Nil	100			

SCHEDULE C – SATIN FINISH, STANDARD ENVIRONMENT					
PERFORATION WARRANTY			SURFACE COATING WARRANTY		
Year	Company Contribution %	Purchaser/Owner Contribution %	Year	Company Contribution %	Purchaser/Owner Contribution %
1 - 15	100	Nil	1 - 7	100	Nil
17	50	50	8	50	50
18	46	54	9	43	57
19	42	58	10	36	64
20	39	61	11	29	71
21	35	65	12	22	78
22	31	69	13	15	85
23	28	72	14	8	92
24	24	76	15	1	99
25	20	80	15+	Nil	100
26	16	84			
27	12	88			
28	8	92			
29	5	95			
30	2	98			
31+	Nil	100			

SCHEDULE B – TEXTURED FINISH, CORROSIVE ENVIRONMENT					
PERFORATION WARRANTY			SURFACE COATING WARRANTY		
Year	Company Contribution %	Purchaser/Owner Contribution %	Year	Company Contribution %	Purchaser/Owner Contribution %
1 – 12	100	Nil	1 - 5	100	Nil
13	50	50	6	50	50
14	48	52	7	40	60
15	44	56	8	30	70
16	40	60	9	20	80
17	36	64	10	10	90
18	32	68	11+	Nil	100
19	28	72			
20	24	76			
21	20	80			
22	16	84			
23	12	88			
24	8	92			
25	4	96			
26+	Nil	100			

SCHEDULE D – SATIN FINISH, CORROSIVE ENVIRONMENT					
PERFORATION WARRANTY			SURFACE COATING WARRANTY		
Year	Company Contribution %	Purchaser/Owner Contribution %	Year	Company Contribution %	Purchaser/Owner Contribution %
1 – 7	100	Nil	1 - 5	100	Nil
8	50	50	6	50	50
9	43	57	7	40	60
10	36	64	8	30	70
11	29	71	9	20	80
12	22	78	10	10	90
13	15	85	11+	Nil	100
14	8	92			
15	1	99			
15+	Nil	100			